

San Mateo County Shuttle Program Performance Metrics (FY 19 Q1 - FY 19 Q4)



Sponsor	Shuttle Name	Primary Service Area	Connecting BART/Caltrain Stations	Service Type	Costs, Expenses & Percent Match				Performance			
					Total Operating Costs	Total Measure A Shuttle Funds Expended	Total Matching Funds Expended	Percent Matching Funds	Total Passengers	Total Operating	Operating Cost/Passenger	Passengers/Service Hr
Commute.org	Bayshore Technology Park	Redwood Shores	Caltrain - Hillsdale	commuter	\$120,942	\$60,432	\$60,432	50%	27,730	\$120,942	\$4.36	16.8
Commute.org	Brisbane Crocker Park <sup>7</sup>	Brisbane	BART - Balboa Park Caltrain - Bayshore	commuter	\$277,926	\$184,381	\$117,535	42%	83,994	\$277,926	\$3.31	23.4
Commute.org	North Burlingame	Burlingame	BART/Caltrain - Millbrae	commuter	\$123,875	\$61,632	\$61,632	50%	21,943	\$123,875	\$5.65	13.0
Commute.org	North Foster City	Foster City	BART/Caltrain - Millbrae	commuter	\$217,781	\$116,017	\$104,489	48%	34,489	\$217,781	\$6.31	10.7
Commute.org	Redwood City Midpoint Caltrain	Redwood City	Caltrain - Redwood City	commuter	\$139,810	\$59,046	\$36,853	26%	41,388	\$139,810	\$3.38	23.0
Commute.org	Seaport Centre	Redwood City	Caltrain - Redwood City	commuter	\$119,852	\$59,368	\$59,942	50%	36,189	\$119,852	\$3.31	22.5
Commute.org	South SF BART	South SF	BART - South SF	commuter	\$420,523	\$261,133	\$163,637	39%	80,357	\$420,523	\$5.23	12.9
Commute.org	South SF Caltrain	South SF	Caltrain - South SF	commuter	\$283,724	\$202,389	\$80,037	28%	62,081	\$283,724	\$4.57	16.2
Commute.org	South SF Genesis Towers	South SF	BART - South SF Caltrain - South SF	commuter	\$121,177	\$60,288	\$60,812	50%	22,642	\$121,177	\$5.35	13.7
Commute.org	South SF Ferry Terminal	South SF	Caltrain South SF	commuter	\$208,047	\$126,776	\$80,081	38%	29,750	\$208,047	\$6.99	10.4
Daly City	Daly City Bayshore Circulator	Daly City	BART - Balboa Park & Daly City	commuter/community	\$238,184	\$47,636	\$190,544	80%	29,516	\$238,184	\$8.07	9.9
JPB	Bayside Burlingame	Burlingame	BART/Caltrain - Millbrae	commuter	\$160,497	\$89,449	\$74,463	46%	51,677	\$160,497	\$3.11	24.2
JPB	Belmont/Hillsdale <sup>5</sup>	Belmont	Caltrain - Belmont & Hillsdale	commuter								
JPB	Twin Dolphin <sup>3</sup>	Redwood Shores	Caltrain - San Carlos	commuter	\$144,047	\$107,284	\$36,574	25%	16,023	\$144,047	\$8.99	8.0
JPB	Broadway/Millbrae	Burlingame	Caltrain - Broadway & Millbrae	commuter	\$130,255	\$96,377	\$32,255	25%	45,784	\$130,255	\$2.84	25.8
JPB	Campus Drive	San Mateo	Caltrain - Hillsdale	commuter	\$111,367	\$83,130	\$27,710	25%	16,513	\$111,367	\$6.74	10.9
JPB	Electronic Arts (EA)	Redwood Shores	Caltrain - Hillsdale/San Carlos	commuter	\$199,115	\$61,313	\$137,746	69%	24,195	\$199,115	\$8.23	18.8
JPB	Bayshore Brisbane Commuter	South San Francisco	Caltrain - Bayshore	commuter	\$93,298	\$69,974	\$23,324	25%	12,462	\$93,298	\$7.49	9.8
JPB	Lincoln Centre	Foster City	Caltrain - Hillsdale	commuter	\$129,148	\$49,700	\$79,196	61%	21,283	\$129,148	\$6.07	12.7
JPB	Mariners Island	San Mateo/Foster City	Caltrain - Hillsdale	commuter	\$127,941	\$91,910	\$34,878	27%	26,218	\$127,941	\$4.88	15.1
JPB	Norfolk	San Mateo	Caltrain - Hillsdale	commuter	\$98,237	\$72,877	\$24,292	25%	14,793	\$98,237	\$6.64	11.0
JPB	Oracle	Redwood Shores	Caltrain - Hillsdale & San Carlos	commuter	\$428,790	\$90,852	\$337,938	79%	23,905	\$428,790	\$17.94	5.1
JPB	Pacific Shores <sup>4</sup>	Redwood City	Caltrain - Redwood City	commuter	\$177,265	\$57,150	\$119,403	67%	50,848	\$177,265	\$3.49	22.5
JPB	Sierra Point	Brisbane/South SF	BART/Caltrain - Millbrae	commuter	\$170,393	\$12,210	\$160,478	94%	13,291	\$170,393	\$12.82	10.7
Menlo Park	Marsh Road <sup>2</sup>	Menlo Park	Caltrain - Menlo Park	commuter	\$135,062	\$84,219	\$28,073	21%	20,462	\$135,062	\$6.60	17.4
Menlo Park	Willow Road	Menlo Park	Caltrain - Menlo Park	commuter	\$97,488	\$70,603	\$23,534	24%	14,136	\$97,488	\$6.90	26.1
Menlo Park	M2 - Belle Haven <sup>1</sup>	Menlo Park	Caltrain - Menlo Park	community	\$202,826	\$127,404	\$72,350	36%	14,373	\$202,826	\$14.11	6.3
SamTrans	Bayhill - San Bruno	San Bruno	BART - San Bruno	commuter	\$133,686	\$89,100	\$38,286	29%	35,352	\$133,686	\$3.78	21.5
SamTrans	Seton Medical - BART - Daly City	Daly City	BART - Daly City	commuter	\$104,086	\$68,931	\$35,155	34%	39,859	\$104,086	\$2.61	24.3
SamTrans	Sierra Point	Brisbane	BART - Balboa Park	commuter	\$375,530	\$72,000	\$294,083	78%	62,081	\$375,530	\$6.05	25.8
SamTrans	Bayshore/Brisbane Senior	Brisbane/Daly City	Caltrain - Bayshore	door to door	\$117,837	\$88,378	\$29,459	25%	4,894	\$117,837	\$24.08	3.0
SamTrans/San Carlos	San Carlos Community	San Carlos	Caltrain - San Carlos	community	\$304,470	\$152,235	\$152,235	50%	37,523	\$304,470	\$8.11	21.0
San Carlos	San Carlos Commuter	San Carlos	Caltrain - San Carlos	commuter	\$114,478	\$85,634	\$28,545	25%	8,246	\$114,478	\$13.88	5.6
San Mateo County College District	Skyline College Express	Daly City	BART - Daly City	commuter	\$261,917	\$123,066	\$131,595	50%	57,448	\$261,917	\$4.56	16.4
South SF	South City	South SF	BART - South SF	community	\$429,288	\$277,850	\$104,228	24%	76,248	\$429,288	\$5.63	16.5
Totals					\$6,531,254	\$3,370,041	\$3,044,895	47%	1,157,693			

Footnotes

- 1) Belle Haven (1 of 2 shuttles) - Suspended 11/17.
- 2) Marsh Road (1 of 2 shuttles) - Suspended 11/17, service resumed 4/19.
- 3) Twin Dolphin (1 of 2 shuttles) - Suspended 11/17.
- 4) Pacific Shores (1 of 2 shuttles) - Expansion deferred 7/18. Employer operated by Google 10/19 (2 shuttles).
- 5) Belmont Hillsdale - Suspended 9/18. Service resumed 10/19.
- 6) Menlo Park Midday - Suspended 9/18. May resume with updated route when operator level improves.
- 7) Crocker Park - Third shuttle has been suspended indefinitely.
- 8) Bayshore Brisbane Commute & Midday Senior split into two separate Shuttles starting FY 2019 - Bayshore Brisbane Commute (JPB) and Bayshore Brisbane Senior (SamTrans).