

**City of South San Francisco**  
**Services Offered in Response to COVID-19**

- Declared a Local Health Emergency on March 11, 2020
  - Enacted emergency ordinance placing a moratorium on small business and non-profit evictions due to non-payment of rent
  - Provided \$250,000 in rental assistance to residents, administered by the YMCA
  - Provided \$640,000 to fund a local small business loan/grant program, helping struggling businesses
  - Deferred City Transient Occupancy (TOT) tax collection penalties to help local hotels and home sharing services
  - Deferred 2020 City Business License Fees to help South San Francisco businesses
  - Created the South San Francisco Community Volunteer Corps; 90 residents volunteered and, along with city staff, deliver meals daily to seniors and others in need -- 250-500 senior citizens are provided with delivered groceries, lasting 1-2 weeks each
  - Organized and held three community food distributions, the first serving 150 families and the most recent two distributions both serving over 750 families with fresh vegetables, dry goods and a frozen chicken; conducted in partnership with Second Harvest Food Bank, Hope Ministries and local volunteers; food distributions are planned to occur every two weeks through the end of June
  - Participate in the *Great Plates Program* funded by FEMA, State, and County, to deliver hot meals to approximately 90 qualifying home-bound seniors
  - 400 cloth masks were created by city staff, including sewing instructors, and management personnel, which were distributed to essential workers and seniors
  - Opened the Community Learning Center to provide computer access to residents needing to apply for unemployment, create a resume or look for a job, all in a safe and clean environment
  - Started a “Mail A Book” program, having homebound residents request books and have them mailed to them by staff – to date over 350 books have been sent to those sheltering in place!
  - Ramped up communications with the community, including Mayor-led virtual Town Halls, virtual Business Town Hall, mailing multiple COVID-19 Newsletter to all residents, setting up city websites on COVID-19, a special Senior Newsletter distributed to hundreds of seniors, weekly welfare, socialization and calls to 150-200 seniors weekly
  - Established a Business Recovery Team staffed by Economic and Community Development professionals, and in partnership with SSF Chamber of Commerce, to research all resources available to small businesses, recommend policies, and create funding relief;
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For more information on South San Francisco’s COVID-19 update, please click [HERE](#).