Notice of Opportunity

The San Mateo County Express Lanes Joint Powers Authority (SMCEL-JPA) is pleased to announce an upcoming Request for Proposal (RFP) for the implementation of the Next Generation (Next Gen) San Mateo 101 Express Lanes Community Transportation Benefits Program (CTB Program). This RFP aims to enhance and modernize the existing CTB Program, addressing the evolving transportation needs of individuals in San Mateo County.

Project Overview

The CTB Program helps cover some transportation costs for qualifying individuals in San Mateo County. Currently, qualifying participants can choose from one of two transportation benefit options: 1) a $200 transit credit on a Clipper Card or 2) a $200 toll credit on a FasTrak transponder. After evaluating the first year of the CTB Program, the SMCEL-JPA is advancing key improvements in an augmented program called the Next-Gen CTB Program. These improvements include increasing the benefit amount from $100 to $200 (implemented July 2024 as an interim benefit augmentation), adding an online enrollment option, and providing the benefit on a mobility debit card instead of a transit card and toll transponder.

Opportunity Overview

The SMCEL-JPA is seeking a technical solution to manage program participation and mobility debit card distribution. This entails managing applications to the Next Gen CTB Program (online and in-person through the San Mateo County Core Service Agencies Network) and an integration with a mobility debit card provider so debit cards can be distributed directly to program participants. The requested solution includes three high-level elements:

- An online enrollment portal where applicants can apply for the Next Gen CTB Program.
- A program management portal where case managers can review and approve applicants, register applicants that prefer to apply for the program in-person, and distribute the mobility debit card.
- A direct integration with a partnering mobility debit card provider so the mobility debit cards can be easily distributed to program participants.

RFP Details

The SMCEL-JPA invites qualified vendors to respond to the upcoming RFP with their qualifications. Key dates and submission guidelines will be provided in the official RFP document, which will be posted to the website in August.