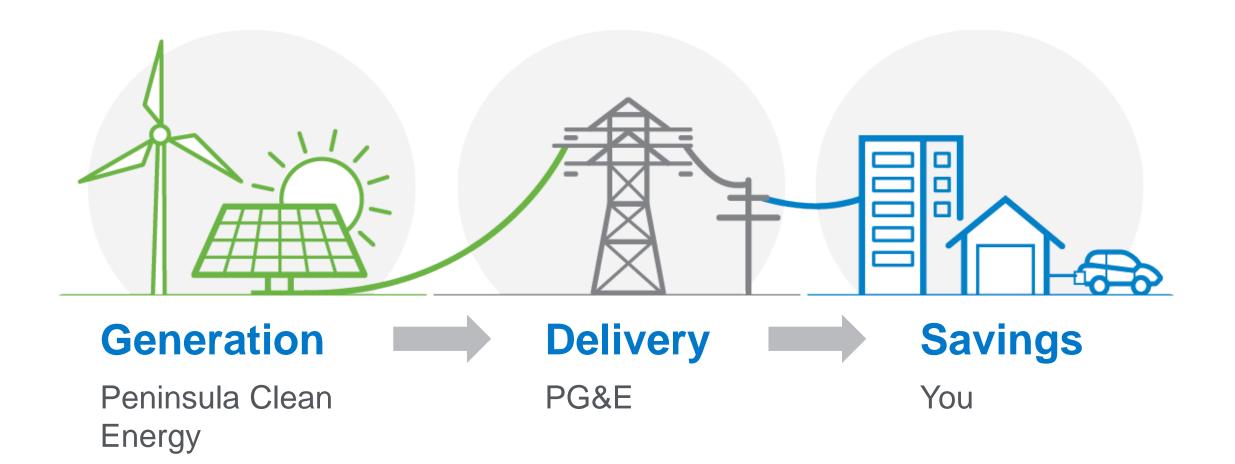


2024/25 Customer **Program Update**

C/CAG December 2024



How it works



Saving money and dramatically reducing GHG emissions



\$163M in savings for customers



94% reduction

in emissions rate for electricity

Metrics calculated from 2016 to 2023



Next step: Clean the air by using electricity instead of gas for buildings and transportation

Before















Electric appliance rebates



Heat Pump Water Heater

\$2,500 rebate



Heat Pump Space Heating & Cooling

\$2,000 rebate



Zero Percent Loan

\$10,000 Loan

\$1,000 rebate for CARE/FERA

\$1,000 rebate for electrical panel upgrade

Best place to find all incentives: incentives.switchison.org

Expanded support for home electrification



Income-qualified households:

Free full electrification upgrades

Non-income qualified households:

- Easy full-service electrification
- Rebates automatically applied
- Transparent fixed pricing

Full Launch Spring 2025

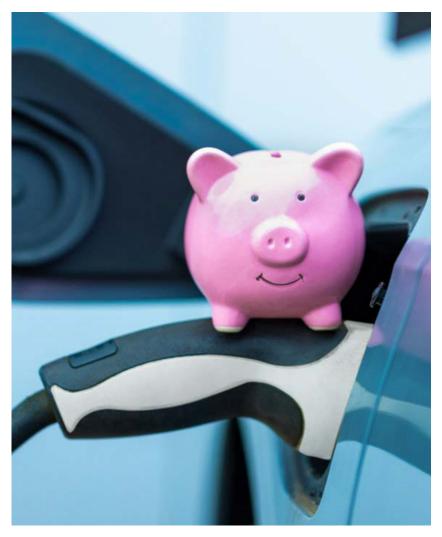
Additional electrification resources



- Energy advisor for technical questions and electrification planning support
- Emergency water heater replacements

Launch Q1 2025

Electric transportation programs



- Customers receive \$2,000 off a used EV or plug-in hybrid
- EV Concierge Program to help stack up to \$16K in incentives
- 1000 ebike rebates in 2024, will be relaunched in 2025

Support for member jurisdictions

- \$25 million in grants for building electrification
- GovPV: Low-cost solar power purchase agreements
- GovFleets: Technical support for electrifying government fleets



Thank you for your support

Kirsten Andrews-Schwind

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